

Medi-Cal Dental Advisory Committee
Thursday, October 3, 2019
2:00pm – 4:00pm



Sacramento First 5 – Community Room
2750 Gateway Oaks Ste. 330
Sacramento CA 95833

Join by Phone: (916) 876-4100
Conference ID: 551038

MINUTES

1. 2:00 Welcome & Introductions Terry Jones
Members Present: Katie Andrew, Danielle Cannarozzi, Martha Cisneros-Campos, Julie Gallelo, Terry Jones, Cathy Levering, Dharia McGrew, Debra Payne, Jonathan Porteus, Jan Resler, Dorothy Seleski, Maritza Valencia, Cynthia Vanzant

Members on the Phone:

Members Absent: Robin Blanks-Guster, Steve Heath, Olivia Kasirye, James Musser

Public Present: Robyn Alongi, Joseph Canas, Darrell Kenworthy, Kris Clinton, Lisa Rufo, Mira Yang, Stacy Anderson, Edward Bynum (phone), Taryn Peters, Kelsey Reyne, Diane Bruce (Access) Carlos Sepulveda, Nina Tecson, Susan McLearn, Robin Anderson, Katherine Hollingworth, Lindsey (Access), Gizelle Castro, Griselda Ocegueda (phone), Susan McLearn, Nina Tecson, Kathrina Gregana, Carlos Sepulveda

2. 2:05 Approve August 1, 2019, Meeting Minutes (Action) Terry Jones
Moved (Payne), seconded (Cisneros), carried.
3. 2:10 New MCDAC Parent/Beneficiary Seat – Kenworthy (Action) Terry Jones
Jones nominated Mr. Darrell Kenworthy, parent of a special needs child, to fill the beneficiary position. Moved (Payne), seconded (Vanzant) carried.
4. 2:15 BOS Presentation Update Terry Jones
On September 10, 2019, Debra Payne, Terry Jones and Ranjit Dhaliwal provided the Sacramento County Board of Supervisors (BOS) with a report on managed care dental utilization and MCDAC activities in Sacramento County. MCDAC members discussed the presentation and the BOS's reaction to the report. The BOS said that while progress has been made to increase utilization, the progress is too slow. The BOS requested County staff (County Executive) make recommendations on next steps, utilization, and benchmarks at a meeting in January or February 2020. They want to compare Sacramento to Los Angeles and statewide numbers.

Cisneros: Supervisor Nottoli likes a lot of data. Staff should make it clear that in Los Angeles, managed care is voluntary system. The BOS may be confusing Proposition 56 with the Dental Transformation Initiative (DTI). Staff will need to help them understand the funding streams because when comparing Los Angeles to Sacramento, it is not an apples to apples managed care comparison. Suggested a MCDAC subcommittee to prepare for the presentation.

Payne: Clarified the BOS is asking the County Executive staff to create the presentation, not MCDAC.

McGrew: If MCDAC is asked to contribute to the presentation, MCDAC needs to help County Executive staff understand the backstory and remind the BOS that they are asking for data that is not available yet.

Cannarozzi: What is MCDAC's recommendation if the BOS wants to end GMC? There are other models, not just fee-for-service (FFS) and geographic managed care (GMC). Sacramento's dental program is customized because of the engagement of members who serve on MCDAC. It was disappointing that the presenters did not recognize the efforts of the dental plans. There was no mention of how the dental plans are working to increase utilization through outreach and community engagement.

Payne: There was a board letter, that accompanied the presentation, and the dental plans are mentioned in that letter.

Gallelo: Met with Bruce Wagstaff after the BOS meeting and found that staff does not have the information that the BOS is asking for. MCDAC should develop a strategy about who will bring that information to the BOS. What is the message? Who is the messenger?

Payne: Will talk to Dr. Kasirye about engaging with the BOS.

Resler: Will send the final BOS report and board letter to MCDAC members.

Levering: Suggested that individuals talk to their BOS member individually to present a case. It is worth extending the edict before MCDAC goes back to the BOS.

McGrew: The Department of Health Care Services (DHCS) put out a Request for Information prior to the upcoming Request for Proposals from plans interested in continuing GMC. DHCS is the entity that will determine if there will be more managed care contracts in the future.

Porteus: The BOS and County Executives should come to MCDAC. We can present one message to the group.

Jones: There are organizations with different voices at MCDAC and he did not know if one voice would represent all interests. GMC has been operating for 24 years and it has failed to keep up with FFS.

Andrew: Utilization data is a poor proxy for oral health. Improvement in oral health cannot be determined through utilization data. The number of providers needs to be increased.

McGrew: Suggested looking at continuity of care and comparing that to other counties. DHCS tracks this data and it is a strong indicator.

Cisneros: Confirmed that federal reporting requirements include metrics on treatment plan completion.

5. 2:30 CalAIM/2025 Waiver Update

Debra Payne

Payne: DHCS is holding a meeting to discuss the California Advancing and Innovating Medi-Cal (CalAIM) initiative on October 29th. DTI ends Dec 31, 2020. DHCS stated they might continue some successful DTI strategies via the CalAIM.

6. 2:45 Special Needs/General Anesthesia Work Group Update

Jan Resler

Resler: The special needs/general anesthesia workgroup has not met since the last MCDAC meeting. The next meeting is October 23rd; at that time, the group will review what data is available from DHCS.

Payne: DHCS has not given the dental plans permission to release any data.

Levering: Dr. Nokelby asked DHCS for the denial documentation that SDDS previously submitted to DHCS. Dentists are telling patients to switch from Anthem Blue Cross (ABC) to any other plan so that they can get care. CDA set up anesthesia training with ABC and Sarah Brooks to try to get everyone on the same page. Can MCDAC request from Dr. Nokelby/DHCS the 10-year data on denials and approvals? Plans have this data but cannot release it. This issue is both a medical and dental problem.

Payne: DHCS is planning to share the data at the October 23 meeting.

Cannarozzi: A provider is looking at space at Sutter Roseville to see if they can contract to provide operating room/general anesthesia services. She may be able to confirm this possibility at the October 23rd meeting. Provider would be leasing space, accepting Med-Cal

and only serving the special needs population.

7. 2:50 Dental Plans Update

Dental Plans

Liberty Dental Plan - Cannarozzi

1. Supervisor Kennedy's Fun Fair, October 5th, Southgate Plaza. Early Smiles Sacramento will screen kids at the Supervisor Kennedy's Fun Fair on Saturday at Southgate Plaza.
2. Bundles Event, every 2nd Thursday, the Arden Arcade Family Resource Center from 10:00 a.m. – 12:00 p.m.
3. Healthy Sac Days, hosted by Sacramento Covered, October 12th.
4. All schools have done back to school nights. The next events are harvest festivals.
5. Liberty will provide parent oral health education meetings in the Twin Rivers Unified School District.
6. Danielle will provide "tooth fairy visits" (oral health education) in collaboration with WellSpace at family resource centers.

Health Net Dental Plan - Dorothy Seleski

1. Senator Pan's Safety Fair, November 22nd.
2. Dr. Donna Nagata is the new dental director for Health Net.
3. The Community Resource Center is open. Health Net brought best practices from Los Angeles to Sacramento. A registered dental hygienist will be at the resource center to support people who come in for administrative issues. They will be encouraged to talk to RDH.
4. Performance Plan: Health Net and Liberty are working on a performance plan together. They are targeting medical plan members who are diabetic and providing coordination and outreach.

Access Dental Plan - Cisneros

1. The dental plans have been very active at many events.
2. Access is working closely with providers at the UC Davis Asian clinic to ensure continuity of care.
3. Dr. Parks' office, in collaboration with Early Smiles Sacramento (ESS), has been providing screenings.
4. Plans are distributing DTI promotional materials.
5. Health Equity Conference, October 12th.
6. Access is supporting DTI efforts by submitting beneficiary data to the data-matching database. The County is working on medical dental Pathways links for mental health services.

8. 3:05 California Dental Association Update

Dharia McGrew

McGrew: The legislative session has ended. The Governor needs to sign/veto bills by Oct 13. CDA is engaging with DHCS on the CalAIM initiative.

The next cycle for the Prop 56 student loan repayment program application period opens in January 2020. Thirty-eight dentists received awards in first round. The application time period is now Jan – Feb. There is also a second track for providers to apply for practice support grant if willing to move to specific high-needs counties (but Sacramento is not one of those targeted counties). Visit the website for more information: www.calhealthcares.org

9. 3:10 Children Now Update

Katie Andrew

Andrew: Children Now is engaged in the CalAIM discussion. A Medical Dental Learning Collaborative took place last week. The next collaborative meeting is on December 4th. Children Now is partnering with Sierra Sacramento Valley Medical Society and the speaker will be Dr. Susan Fisher-Owens.

10. 3:15 Every Smile Counts Update

Debra Payne

Payne: New DTI data will be shared at the next MCDAC meeting. All of the Virtual Dental Home (VDH) schools are operational. The pilot will expand to the Sacramento City Unified School District in January.

Alongi: The job description for two part time Registered Dental Hygienists in Alternative Practice (RDHAP) was posted this week. The RDHAP's will be placed at two pediatric medical clinics. Every Smile Counts! (ESC!) is waiting for approval to establish a memorandum of understanding with the Sacramento County Primary Care Clinic to place a RDHAP there as well.

The Child Abuse Prevention Council confirmed they have capacity to develop a special needs parent oral education module.

The media campaign will be launched mid-October. ESC! used local talent for the ads including MCDAC members Mira Yang and Martha Cisneros. The ads will be on billboards, bus shelters, sides of buses and the inside of buses. ESC! is promoting the 2x2x2 message and the call to action is Be Your Child's Hero and Make a Dental Appointment. Sacramento Covered agreed to let us put their number on the ads to assist callers connecting to dental care.

The ads will be translated into Spanish and the media firm will develop a Spanish page for the ESC! website.

Levering: The SDDS Foundation is supporting puppet shows the day after Thanksgiving at Fairy Tale Town.

11. 3:20 Early Smiles Sacramento- Center for Oral Health

Mira Yang

Yang: ESS services have started for the 2019-20 school year. ESS provided services for 1,429 children out of the 2,200 in Robla Unified School District.

As of July 1, 2019:

6,593 children were screened

5,249 children received fluoride varnish

Of those screened, 139 were identified as Class 3's and 1,280 were identified as Class 2's. All children identified as Class 2 or 3 were navigated to care.

12. 3:25 Agenda Items for December 5, 2019 MCDAC Meeting All

1. Report back on the BOS Report Back – Payne

2. Update on CalAIM Initiative - Payne

3. ABC general anesthesia denials.

Porteus asked ABC to send a representative to MCDAC. ABC wants data to show recent cases that have been denied.

Levering will ask Rene and Alani to give back the data that was previously submitted.

Payne will look for her copies of that data; but noted that DHCS and ABC know about the denials and should not keep asking us for proof!

13. 3:30 Other Items & Announcements All

McGrew: It would be good to have the Chief Medical Officer or someone from ABC attend on a regular basis. The conversation about hospital dentistry is happening statewide because plan denials happen in other regions, too.

Valencia: Sacramento Covered will host Healthy Sacramento Days (formerly known as Healthy Kids Day) on October 12, November 16 and December 14. Admission is free and the events are open to the public. For more information visit:

<https://www.sacramentocovered.org/healthysacdays/>

14. 4:00 Adjourn

The meeting adjourned at 3:49 p.m.

Public comment may be given on any of the agenda items and before a vote.

Purpose: The purpose of the advisory committee is to provide oversight and guidance to improve Denti-Cal utilization rates, the delivery of oral health and dental care services, including prevention and education services, dental managed care and fee-for-service Denti-Cal.

Authority: AB 1467 (Budget Committee), Effective July 1, 2012; Sacramento County BOS, Dec 11, 2012, Resolution No. 2012-0903 establishing a Sacramento County Medi-Cal Dental Advisory Committee & Resolution No. 2012-0904 appointing the initial membership to the Advisory Committee.

For information about MCDAC, contact Jan Resler: 916-875-6259 or ReslerJ@saccounty.net